

Creating Televisit Consent Statement in eCW

Version 1.0 (Released March 26, 2020)

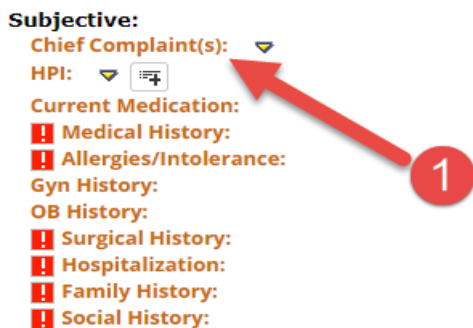
Telehealth visits require providers to verify and document patient consent when the telehealth visit begins.

Through [new guidance](#) released from the Department of Health Care Finance (DHCF) on March 19, 2020, electronic and verbal consent is permissible and in effect only throughout the COVID-19 public health emergency and until 60 days after the end of the public health emergency.

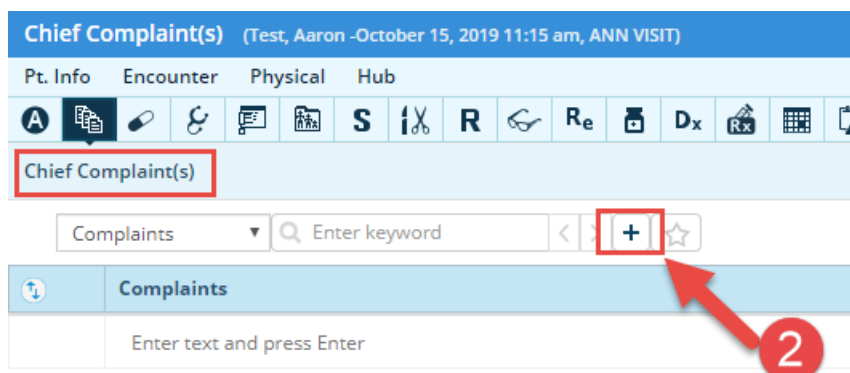
Per DHCF's guidance, consent must be documented in a detailed service note describing (1) the patient provided verbal consent to receive telehealth services in lieu of the patient's written consent and (2) the reason the patient's written consent was not obtained, due to the public health emergency in effect at the time of the telehealth visit. eHealthDC recommends documenting this detailed reason in the Chief Complaint section of the Progress Note.

This document contains instructions and screen shots to document this statement in eCW.

Step 1: In the progress note, click the Chief Complaint link to open the window.



Step 2: Click the plus sign (+) to add the consent statement.



Step 3: In the Name field enter *Consent

In the Notes field enter:

Patient provided verbal consent to receive telehealth services in lieu of the patient’s written consent and the reason that the patient’s written consent was not obtained is due to the public health emergency in effect at the time of the telehealth visit.

New Item/Category

Parent : ChiefComplaintsNotes

Name *Consent

Notes Patient provided verbal consent to receive telehealth services in

OK Cancel

Step 4: When documenting a Telehealth visit in the progress note, select the *Consent option under Chief Complaint to document the required consent statement for this encounter.

Subjective:

Chief Complaint(s):

- Patient provided verbal consent to receive telehealth services in lieu of the patient's written consent and the reason the patient's written consent was not obtained is due to the public health emergency in effect at the time of the telehealth visit.

HPI:

Current Medication:

Medical History:

For questions, please contact:

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