

Sending Patient Referrals Electronically within a Progress Note

or

1. Go to the 'Treatment' section in the Progress Note.

Treatment:

2. Click the 'Outgoing Referral' button to start a referral.

METHOD 1

create new referral

Click the icon

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3. Click the ellipsis [...] next to the Provider field in the 'Ref To' section.

METHOD 1	or	METHOD 2						
		New Referral (Outgoing)						
		Patient * Test, Jimmy () K						
		From						
		🕜 Provider 📿 Costello Jim 👻 🏠						
1		Facility Q COH - CHRC Medical -						
O Provider Name		то						
		Provider 🔿 🗙 Pre						

- 4. Click the down arrow in the 'All Providers' field.
- 5. Select the 'P2P Providers' option. An 'All Communities' field will display.



6. Select the down arrow in the **'All Communities'** field.



7. Select the 'Direct Trust Providers'.

.ast Name, First Name		All Communities	
P2P Providers	•	All Communities	-



8. Enter organization name or individual's name to find their Direct address.

Providers with a Direct Address will have a "D" icon next to their name. If you hover over the "D" icon it will display the Direct address for the provider/organization.

NOTE: The Direct address may be different than the provider or organization name. Some organizations have a single DIRECT address where all referrals are received in a centralized department and then distributed to the appropriate provider. Providers enabled for P2P will have a "P" icon next to their name. Providers enabled for healow will have "h" in a blue circle next to their name.

P2P Providers 🔻		All Communities	•	All Groups	•	
ast Name, First Name		Speciality		City	Zip Code	All states
Provider Name		Specialty	Address		Contact	Communi
Abbott, Stephen E	*	Infectious Disease, Internal Medicine	1525 14th Stre	eet, NW, Washington, DC-20005	202-745 202-3: 2049	5-7000 32-
Abramson, Randi	*	Internal Medicine	1525 7th Stree	et NW, Washington, DC-20015	\$ 2023867	7020

- 9. Click the radio button next to the organization/provider name. This will close the window and return to the outgoing referral window.
- 10. Enter/select Specialty for this referral
- 11. Enter reason for referral.

In addition to documenting the clinical reasons for the referral, it is recommended to include the Specialty being referred to in the reason field since the Specialty entered in the '**Ref To'** field does not transmit if it is not included in the Direct Address for the provider/organization. It is also recommended to include the primary language of the patient, if not English, in the reason field since this may get overlooked in the demographics section. (Note: these can be created in the Browse window for easy selection)

- 12. Enter patient diagnosis for this referral.
- 13. Click the 'Send Referral' button.

From		Insurance	Q AmeriHea	Ith D	Pt Ins	POS	11			
Provider	Q Costello Jim - 🏠	Auth Type				Start Date	05/21/2020			
Facility	COH - CHRC Medical -	Auth Code	Authorization	n Code		End Date	05/21/2021	-		
То		Open Cases	• N			Received Date	MM/DD/YYY	-		
Provider	Q Solomon, Law × Pref	Unit Type	V (VISIT)		•	Referral Date	05/21/2020	100		
Specialty Physical Therapis Send	Assigned To	Q. Costello, Jim 🔹 🟠			Appt Date	MM/DD/YYYY	**	Time	-	
	eHX	Priority			*	Sub Status		*		
Reason*									•••	Add
Description										a
Diagnosis			Add	Proc	edures			[Add E&M	Add
Code Nan	ne			Code	Name					
M25.569 Knee	pain12		窗							
Scan @Atta	schment (3) Logs		OK	Cancel			13		Send Referre	al 🔺