

Home and Community Based Services Digital Health Technical Assistance Program

PROGRAM INTRODUCTION

The DC Department of Health Care Finance (DHCF) has engaged eHealthDC to deliver customized and tailored technical assistance (TA) to support the advancement of digital health capabilities for Home and Community Based Services (HCBS) providers. Our team will offer TA to promote the adoption and use of Certified Health IT systems, health information exchange (HIE), and telehealth.

3 TA TRACKS FOR EHR AND DC HIE CONNECTIVITY



Track 1: Implement New EHR

Provider does not currently use an EHR or needs to migrate to a new Certified EHR to connect to DC HIE



Track 2: Upgrade Existing EHR

Provider has an existing EHR but is not using the latest or certified version of the EHR to connect to DC HIE



Track 3: Optimize Existing EHR or Case Management System

Provider using Certified EHR or case management system but is not yet fully connected to DC HIE



End Destination

- Adopt a Certified EHR
- Connect to DC HIE (CRISP)
- Send EHR patient encounter data to DC HIE
- Send EHR Clinical documents to DC HIE

TELEHEALTH SERVICES

Stage 1

- Assess provider readiness to deploy telehealth
- Address needs of provider organizations and consumers



Stage 2

- Adopt mobile devices and laptops for telehealth use
- Implement new/modify existing telehealth workflows



Stage 3

- Monitor telehealth usage
- Maximize telehealth utilization, increase access to care, and improve health outcomes

eHealthDC AVAILABLE TA



- Vendor-neutral and tailored EHR and HIE expertise
- Information exchange privacy and security support
- Cures Act Final Rule guidance
- Office hours and scheduled individual assistance
- EHR selection, contracting, and negotiation support
- Best practices and tools from similar organizations
- CRISP connectivity support and training
- Telehealth workflow and technology expertise

PROVIDER BOARDING CHECKLIST






- ✓ Identify core project team and lead TA point-of-contact
- ✓ Catalog current EHR(s) with version number
- ✓ Develop list of billing providers and counts of end-users
- ✓ Identify team members to participate in workflow and system design
- ✓ Understand technology barriers, challenges, and opportunities for end users

PROGRAM INCENTIVES

HCBS practices (inclusive of behavioral health, long term support services, disabilities services, and housing support services) can earn incentives available from DHCF that contribute to the selection, adoption, and implementation of health IT and/or approved case management systems and connection to the DC HIE.

Incentive amounts available to HCBS practices vary by track. eHealthDC TA will assist each participating practice in developing a plan to achieve applicable milestones and submit attestations through the District’s State Level Registry to receive incentive payments.

	Track 1: Implement New EHR Total Incentives: \$58,000
	Track 2: Upgrade Existing EHR Total Incentives: \$32,000
	Track 3: Optimize Existing EHR or Case Management System Total Incentives: \$25,000

Finalized Milestones and Incentives by Track

#	Milestone Title	Incentive	Program Requirement
1	Participation Agreement (All Tracks)	\$2,000	Sign eHealthDC Participation Agreement
2	Scope of Services (All Tracks)	\$2,000	Sign eHealthDC Scope of Services
3	New Technology Purchase (Track 1)	\$22,500	Sign new technology purchase agreement and develop implementation timeline
	Technology Upgrade Purchase (Track 2)	\$8,000	Sign technology upgrade agreement and develop implementation timeline
	Integration Technology Purchase (Track 3)	\$3,000	Sign technology integration purchase agreement and develop implementation timeline
4	New Technology Go-Live (Track 1)	\$21,500	Complete EHR go-live and training
	Technology Upgrade Go-Live (Track 2)	\$10,000	Complete EHR upgrade and training
	Integration Technology Go-Live (Track 3)	\$8,000	Complete Integration technology go-live and training
5	Encounter Data to DC HIE (All Tracks)	\$5,000	Connect to DC HIE and send encounter data
6	Clinical Data to DC HIE (All Tracks)	\$5,000	Connect to DC HIE and send clinical summaries (CCDs)

For additional information, email contact@e-healthdc.org or visit www.e-healthdc.org