

Helping Healthcare Providers Adopt
Digital Health Technologies and Achieve
HIE Connectivity in the District



**ARPA Home and Community Based Services (HCBS)
Digital Health
Technical Assistance (TA) Program**
eHealthDC Learning Community

Please enter your **Name, Organization, and Cohort** (MHRS, ASARS, DDS, HSS, or LTSS) in the chat





- Welcome, Attendance & Expectations
 - Please enter your **Name, Organization, and Cohort** (MHRS, ASARS, DDS, HSS, or LTSS) in the chat
- Breakout rooms by cohort (30 minutes)
- Reconvene and Recap Breakroom discussions
- HIE Group Discussion
- Close

The eHealth DC learning communities are intentionally developed office hour sessions designed to build upon the knowledge gained from the **Best Practices for Improving EHR Data Quality EHR training** and the **I'm Connected to the HIE, Now What?! HIE training**.

These learning communities are designed to promote knowledge sharing amongst participants and will require ongoing interaction and active participation among attendees.





- **Full Participation** (Required): Attendees are required to be present for the entire duration of the Learning Community. Note that facilitators will be soliciting reactions and responses to discussion topics from all participants.
- **Interactive Contribution** (Required): Actively contribute to the Learning Community through chat or audio interactions. Your insights and questions contribute to the collective learning experience.
- **Camera Presence** (Strongly Encouraged): We encourage attendees to turn on their cameras for a more interactive and engaging experience. While it's not mandatory, having your camera on enhances the sense of community and connection.



1

Milestone 7 Trainings

2

General EHR

3

Practice Workflow



- 1) What is something new that you learned in ***Best Practices for Improving EHR Data Quality EHR*** training and the ***I'm Connected to the HIE, Now What?! HIE*** training or any of the **optional EHR or HIE trainings** provided by eHealthDC?
- 2) Have you made any changes to your workflows since attending the above trainings?
- 3) How are you sharing the knowledge you have gained through the Milestone 7 trainings with others in your organization?
- 4) How does your organization plan to implement the strategies discussed during these trainings to enhance:
 - a) care coordination within your organization?
 - b) your organization's data security and privacy?



- 1) What features of your EHR are most helpful to your organization?
- 2) Has anyone contacted their EHR vendor for additional vendor training? If so, what were the trainings and how were they?
- 3) Tell us about the usage of your vendor's Learning Management System (LMS), tip sheets, etc.
- 4) If you had to educate another provider on implementing, upgrading, or optimizing an EHR what advice would you give them?
 - a) What would you do differently?
 - b) What worked particularly well?



- 1) Are there any strategies your organization is using to minimize staff turnover?
- 2) Is your organization using reporting dashboards to assess or analyze your provider metrics?
 - a) What are some examples?
 - b) How are they being used in your organization? (e.g. Provider Scorecards)
- 3) What Health IT tools are you using to make your practice workflows more efficient?
- 4) What templates are you using to streamline and prevent double documentation and/or reduce provider burden?

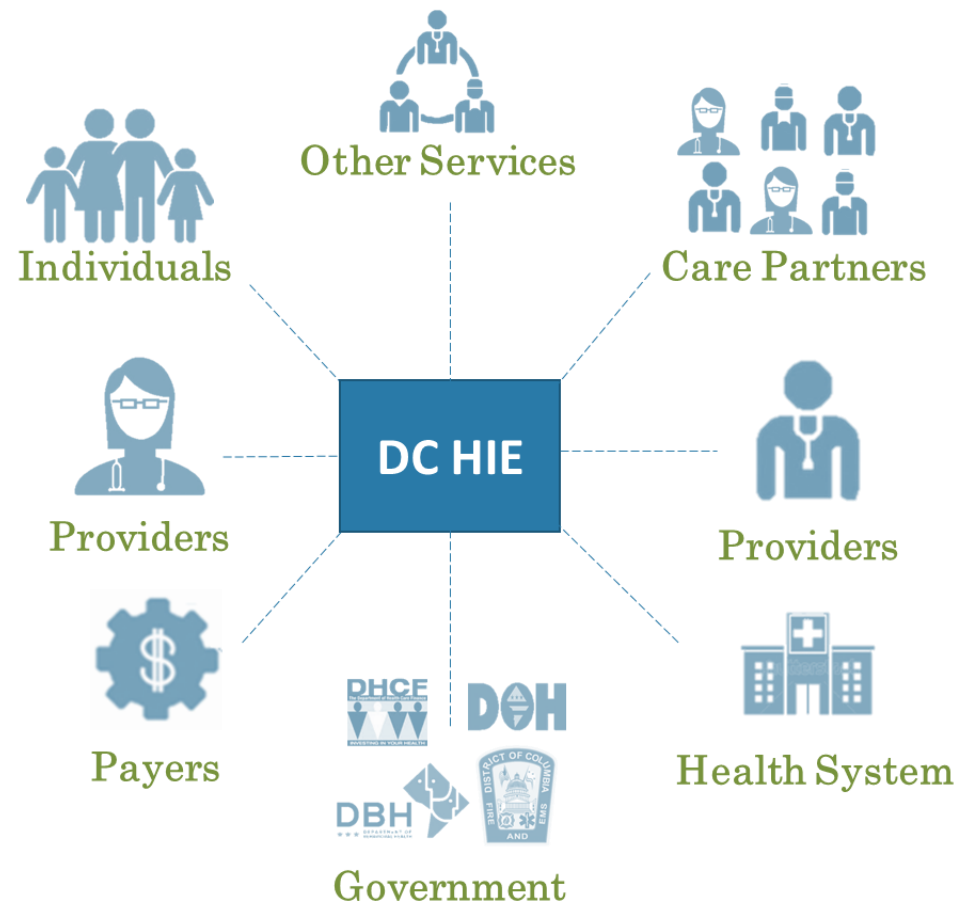
Transition to Main Meeting Room



How are you using the DC HIE?

CRISP DC

- The designated health information exchange (HIE) serving the District of Columbia.
- A way of instantly sharing health and social determinants information among doctors' offices, hospitals, labs, radiology centers, community-based organizations and other healthcare entities.





- 1) How are you using the HIE in your day-to-day operations?
- 2) How does more detailed comprehensive data from other providers on the HIE help with the service that you provide? Does it improve your organization's services and/or your workflows?
- 3) What features of the HIE are most helpful to your providers?
- 4) What data would be most useful to you that you do not currently have access to? If applicable, how are you planning on getting that information daily?
- 5) How do you see the role of technology evolving in the realm of HIE and care coordination at your practice?
- 6) Who is using the CRISP referral tool? What has your experience been?